

Italian Villa Vacations

ABN: 95 207106106

Terms and Conditions Small Group Tours IVV 2023/2024

1. Not Included in our Tour Price:

- Airfares
- Airport taxes
- Travel insurance
- Personal expenditure

2. Tour Groups:

Our tour is designed for a group of no more than 12 people

3. Prices, Deposits, and Payments:

Prices shown are per person, double occupancy. A single supplement will apply to single occupancy.

The deposit is 50% of the overall price

Balance of the payment will be due 10 weeks prior to arrival

4. Cancellation and Refunds:

All tours, travel arrangements and accommodations are secure from the time of confirmation of booking. Consequently, a cancellation fee will apply on all cancellations.

If you cancel your tour reservation for any reason, your first deposit of 25% is non-refundable.

The cancellation fees are as follows:

First payment/deposit:100% of the deposit amount.

Greater than 60 days prior to travel:40% of the tour cost or amount paid.

Within 60 days but more than 30 days prior to travel:50% of the tour cost or amount paid.

Within 30 days of travel:100% of the tour cost or amount paid.

If you leave the tour for any reason after it has commenced, we are not obliged to make refunds for unused services, if you fail to join the tour or join it after its departure or leave it prior to its completion no refund will be made.

In the unlikely event that we would cancel the tour, you would be entitled to a 100% refund within two weeks of the tour cancellation date.

5. Insurance:

We strongly recommend Travel Insurance at the time of booking.

You are required to purchase your own travel insurance to cover cancellation coverage, airline tickets, trip

delay, lost luggage or any potential medical expenses.

6. Luggage:

You are allowed one suitcase and one carry-on bag. If you exceed this limit, there may not be space in the vehicle to transport your excess luggage. Please bring a day pack for carrying water, guide books, jacket, rain gear, etc.

7. Level of Fitness:

Most medieval towns were built as hilltop fortifications and many streets are cobblestone, some with inclines. Although you will be driven as close as possible to destinations, some walking will be necessary every day. Age is not important so long as you are physically fit. Our tour is not suited for anyone who has serious problems with knees, back or heart.

8. Limit of Liability:

No responsibility is accepted for any loss, expense, accident, injury, or damage to any person or property due to the actions or omissions of any person, or any cause, including but not limited to acts of God, acts of terrorism, war, strikes, defects in machinery, breakdown of equipment, weather, quarantine, negligence, loss of baggage, or other causes beyond our control, such losses being the responsibility of the guest.

9. Tour Changes:

All information on this website is, to the best of our knowledge, correct. However, we reserve the right to make changes in accommodations, visits, and itineraries at any time should it become necessary or desirable. Delays or itinerary changes caused by strikes, bad weather, traffic, or other unforeseen circumstances are beyond our control and we are not obliged to pay guests compensation.

10. Children:

Our tour is not suitable for children under the age of 15.

11. Animals:

Our tour is not pet friendly..

12. Emergency Contact Details :

Italian Villa Vacations will require emergency contact details during your travel with us.

13. Optional Extras:

Transfer to the Villa from cities other than Rome

14. Arrival and Departure Times:

The villa is based on a Saturday to Saturday stay.

Check IN: 4.00 pm Saturday

Check OUT: 10.00 am Saturday